

Notice is given of a Planning and Regulations Committee Meeting to be held on:

Date: Tuesday, 11 August 2020

Time: Following the Engineering and Services Committee

Location: Council Chambers

Fairlie

AGENDA

Planning and Regulations Committee Meeting

11 August 2020

Note: This meeting may be digitally recorded by the minute-taker.

Planning and Regulations Committee Membership:

Anne Munro (Chair)
Stuart Barwood
James Leslie
Graham Smith
Emily Bradbury
Murray Cox
Matt Murphy

The purpose of local government:

- (1) The purpose of local government is—
 - (a) to enable democratic local decision-making and action by, and on behalf of, communities; and
 - (b) to meet the current and future needs of communities for good-quality local infrastructure, local public services, and performance of regulatory functions in a way that is most cost-effective for households and businesses.
- (2) In this Act, good-quality, in relation to local infrastructure, local public services, and performance of regulatory functions, means infrastructure, services, and performance that are—
 - (a) efficient; and
 - (b) effective; and
 - (c) appropriate to present and anticipated future circumstances.

(Local Government Act 2002)

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- 1 OPENING
- 2 APOLOGIES
- 3 DECLARATIONS OF INTEREST
- 4 VISITORS

5 **REPORTS**

5.1 MINUTES OF PLANNING AND REGULATIONS COMMITTEE MEETING - 11 FEBRUARY 2020

Arlene Goss, Governance Advisor Author:

Authoriser:

Minutes of Planning and Regulations Committee 11 February 2020 🗓 🖺 **Attachments:** 1.

RECOMMENDATION

That the Minutes of the Planning and Regulations Committee Meeting held on Tuesday 11 February 2020 be received and confirmed as an accurate record of the meeting.

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Unconfirmed MINUTES

Planning and Regulations Committee Meeting

11 February 2020

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Planning and Regulations Committee Meeting Minutes

11 February 2020

MINUTES OF MACKENZIE DISTRICT COUNCIL PLANNING AND REGULATIONS COMMITTEE MEETING HELD AT THE COUNCIL CHAMBERS, FAIRLIE ON TUESDAY, 11 FEBRUARY 2020 AT 11.56AM

PRESENT: Cr Anne Munro (Chair), Cr Stuart Barwood, Mayor Graham Smith, Deputy

Mayor James Leslie, Cr Murray Cox, Cr Emily Bradbury, Cr Matt Murphy

IN ATTENDANCE: Suzette Van Aswegen (Chief Executive), Paul Numan (GM Corporate Services),

Simon Mackenzie (GM Operations), Ann Rodgers (Planning Manager), Phill Mackay (Emergency Management Officer), Arlene Goss (Governance Advisor

Temp) and one member of the media.

1 OPENING

The chair opened the meeting and welcomed everyone.

2 APOLOGIES

There were no apologies.

3 DECLARATIONS OF INTEREST

There were no declarations of interest.

4 VISITORS

There were no visitors.

5 REPORTS

5.1 CIVIL DEFENCE AND EMERGENCY MANAGEMENT UPDATE

Phill Mackay was welcomed to the meeting.

Staff were commended for their work over the weekend the emergency operations centre was opened to assist FENZ in managing the forest fire at Burkes Pass.

The benefits of working with neighbouring councils in emergency situations were noted.

The Mayor asked about recent flooding at Mount Cook. There were concerns about flooding across the road and it cutting off access to the village. NZTA was notified and the situation did not worsen.

Canterbury councils still have seven staff working in Southland on managing the flood event down there.

Staff training in emergency response is ongoing. There is good enthusiasm from staff to take part in training.

6 VERBAL UPDATE ON DISTRICT PLAN REVIEW

Planning Manager Ann Rodgers was asked to give an update on the District Plan Review.

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She said she was in the process of gathering together a key stakeholders list. The current survey of residents and visitors has had a good response to date.

Public meetings are planned for March 11 to 13. These will be helpful to gather the issues and condense them down. Once all the information is gathered from the community and key stakeholders, the planning team will have a better idea of the issues. The bulk of the work on the plan will be from the end of March onwards. She is currently getting a team together.

There might be a need to organise extraordinary committee meetings in the future to work through the district plan process.

Councillors are invited to the public meetings. Cr Munro asked for reminders to go out to councillors to notify them of the time and place. Runanga will be there as well.

Cr Munro then asked for clarification regarding affected person approval under the Resource Management Act, and the community boards' role in giving approval when council land is impacted.

Is this beyond the community board's experience and should this delegation be reviewed? The chief executive agreed to look into this as part of her review of community board delegations.

The Meeting closed at 12.26pm.

The minutes of this meeting were confirmed at the Planning and Regulations Committee				
held on 5 May 2020.				
	CHAIRPERSON			

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5.2 CIVIL DEFENCE AND EMERGENCY MANAGEMENT OFFICERS REPORT

Author: Phill Mackay, Emergency Management Officer

Authoriser: Paul Numan, General Manager Corporate Services

Attachments: Nil

STAFF RECOMMENDATIONS

That the information be noted.

BACKGROUND

The purpose of this report is to provide Council with an update of the Emergency Operations Centre (EOC) COVID-19 response and Civil Defence and Emergency Management (CDEM) activities across the District.

COVID-19 was an event of national and international significance. All levels of emergency management, and multiple agencies were activated for protracted lengths of time. The Ministry of Health were the lead national agency, with the DHB's having the regional and local responsibilities for delivery.

The Mackenzie District EOC was activated on the 25th March in the MDC Council Chambers. It operated in this location until April 27. At this stage it moved to the staffroom where it remained until May 15. CDEM undertook a number of activities to support the health response, focused on the needs of the community.

The EOC operated Monday- Friday 0800-1700 with after-hours cover provided by the Emergency Management Officer.

Key Dates

Date	Activity
Feb 28	First case of COVID-19 in NZ
March 11	World Health Org declares a pandemic
March 19	NZ Borders closed to all but NZ citizens and
	residents
March 21	NZ Govt announces 4 level alert system
March 23	Move to L3, followed by L4
March 25	Mackenzie District activates EOC
March 25	National State of Emergency declared
April 27	Move to L3
April 27	Move of MDC EOC from council chambers
May 14	Move to L2
May 15	MDC EOC formally closes
June 9	Move to L1

Staffing Of The EOC

Since activating the EOC on 25 March 2020, it was staffed during business hours 0800-1700 5 days a week (excluding public holidays). Outside of these hours, all EOC functions were monitored by the CDEM Duty Officer.

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The EOC was resourced by a small number of Council staff and our volunteer Welfare Manager, Viv Blair. In addition, a number of additional staff assisted or made themselves available should the response escalate, including the capability to replace the entire EOC staff. The commitment of these staff should be congratulated and has aided the District to transition through the Alert levels and stay informed of the actions required to take to stay safe.

Situational Reports (Sitreps)

For the first six weeks of the response, the EOC produced daily SitReps. From 4 May, this requirement was reduced to twice weekly with additional exceptions only reporting as required. During the entire response the EOC furnished 31 SitReps.

In addition to this, the EOC has been required to produce weekly quantitative reporting under the Caring for Communities, beginning 1 May 2020.

Other Intelligence outputs include the State of the District (Environmental Scan) which we have now continued as a monthly product delivered under BAU activities.

Action Plans

Action Plans are prepared to set the direction of the EOC response, and manage the tasking of objectives. Seven Action Plans have guided the operation of the EOC from the beginning of this response to the conclusion of the EOC activation.

0800 Welfare Number

A Canterbury wide welfare number was established 1 April 2020 and was discontinued on the 11 June. This phone number directs callers from the Mackenzie to the EOC where we either assisted with welfare requests or referred them to the appropriate agency for support. There was a requirement to staff this phone from 0700 until 1900 hrs seven days a week. This was in conjunction with other referral methods created locally by the EOC with our partner agencies. The total number of interactions were 22 over this period.

Assistance To Foreign Nationals

As this response evolved, the impacts to foreign nationals became of significance which led to three days of detailed needs assessments at Aoraki/ Mt Cook and Tekapo, with the assistance of Canterbury CDEM Group staff, Heartlands Fairlie and Aoraki Migrant Centre this included a presentation from Immigration NZ which highlights the great collaboration of agencies to support all impacted people across the District.

CDEM ACTIVITIES TO DATE

The Canterbury CDEM Group are rolling out a D4H software package that will enable a consistent operating platform for all Territory Authorities within the Canterbury area. This will be installed in the coming weeks with staff training being undertaken in the coming months.

CONCLUSION

This response has also provided valuable staff training and refinement of existing processes and creation of new documentation which will support future emergency responses. While this response was of a long duration the Mackenzie EOC met all requirements of the District and it should be noted that all communities and businesses within the District supported their residents very well and we should all be proud of this District.

With the focus on District Recovery due to the impacts of COVID-19, CDEM activities will be limited to significant actions to enable the District to respond to and recover from any emergencies in the future.

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5.3 UPDATE ON THE DISTRICT PLAN REVIEW

Author: Arlene Goss, Governance Advisor

Authoriser:

Attachments: 1. Mackenzie Spatial Planning- Process and Schedule v2.0 🗓 🖫

2. Twizel ILM and Issues 🗓 🖫

3. Tekapo ILM and Issues 🗓 🖺

4. Fairlie ILM and Issues 🗓 🖫

STAFF RECOMMENDATIONS

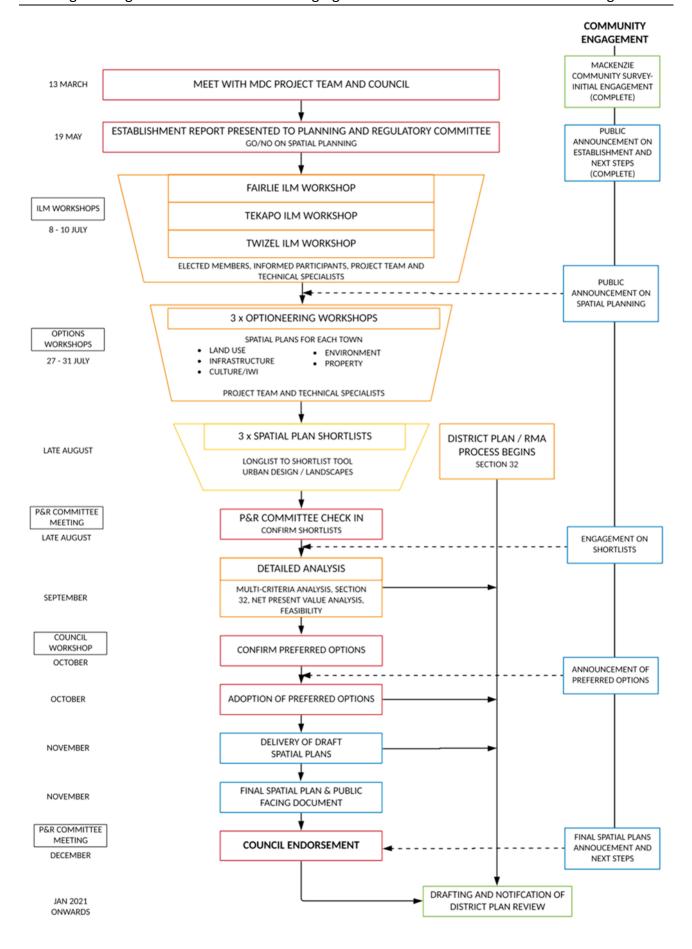
That the information be noted.

BACKGROUND

The chairperson has requested a verbal update on the District Plan Review Process and engagement on the Let's Talk website.

Supporting documents are attached.

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Mackenzie District Council Twizel Spatial Plan A well-connected, well-balanced town that meets the needs of the community and improves our environmental and mana whenua values. INVESTMENT LOGIC MAP **PROBLEM BENEFIT RESPONSE** Improved housing choices, Failure to address affordability & availability housing availability & to meet the needs of a affordability, limits balanced community. business' ability to 30% Intervention find workers, impacts KPI 1: % usually residents nn% KPI 2: Housing affordability neighbourhood / availability structure & distorts KPI 3: School role the social fabric. 30% KPI 4: Job diversity A town centre that Growth & competing increasingly meets interests between everyone's needs complementary 35% activities in the town **KPI 1: Satisfaction** Intervention centre, results in ad **KPI 2: Investment** nn% KPI 3: Available floor space hoc development, & land eroding the heart of KPI 4: Visitation / Dwell Twizel. 35% time **Uncoordinated &** Enhancing & protecting our fragmented environment, landscapes & development on mana whenua values Twizel's ill-defined 15% Intervention margins, is having a KPI 1: Education & nn% knowledge negative impact on **KPI 2: Experiences** landscapes & mana **KPI 3: Biodiversity** whenua values. 15% Enhancing transport Poor transport connectivity & mobility for connectivity, creates all modes & users. an unsafe & poor user 20% experience, missing Intervention KPI 1: Walking & cycling opportunities to nn% **KPI 2: Utilisation** create a liveable,

Investor: Ann Rodgers - Mackenzie District Council Facilitator: Edward Guy

active & sustainable

community. 20%

Template version:

Version no:

09/07/2020 Edward Guy 28/07/2020

Initial Workshop: Last modified by: Accredited Facilitator:

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KPI 3: Connectivity

KPI 4: Safety



Twizel Spatial Plan ILM

A well-connected, well-balanced town that meets the needs of the community and improves our environmental and mana whenua values.

ILM Problem	Item	Issues
3	1.	Lake toxicity is increasing – Lake Ruataniwha
4	2.	Walking and cycling – safety, mobility – valued feature with great infrastructure
3, 4	3.	Development is eroding the experience of the trail network, laneways, greenways
3, 4	4.	Residential development is not well connected to existing walking and cycling infrastructure – done ad hoc, half connected, not to a standard.
2	5.	Underutilised green spaces – lack of assets and services
1, 4	6.	Promoting health and disabilities
4	7.	Lack of footpaths is unsafe for mobility of all forms (parents, mobility scooters kids on bikes etc)
1, 4	8.	If we want to support elderly independent living in this remote area we need to join up trails etc
4	9.	Lack of community connection is an issue (youth - 40)
2	10.	Three shopping / commercial centres (centre, poppies, musterer's hut)
2	11.	The school is in the way of town centre growth / development – town centre has limited built capacity for future retail growth, question around land, the school
1, 3	12.	Industrial land is messy, reverse sensitivity with residential, contamination Potential to cross the state highway.
2, 3	13.	Gateway position as a hub to many things – mana whenua, tourism other towns
2	14.	Integrated service provision – providing services in one location – new school could be available to all
1, 3	15.	Lack of coordination and cooperation between public and private – smart development, well serviced - problem that we're all working in silos
1	16.	15% of properties are Airbnb – leads to undesirable residential outcomes – lact of affordable long term rentals for staff, erosion of community cohesion, civil defence risk
1	17.	Affordable housing trust fell over

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1	18.	Cost of rentals has increased exponentially – wages haven't
2, 3	19.	Council land sale moratorium
1	20.	We rely on volunteers to achieve things – this needs permanent residents. The amenity of access is a competitive advantage for permanent residents
4	21.	Better access to the lake for bikes – the road is 80km and dangerous.
2	22.	Town heart – parking to cater for growth, toilet provision
4	23.	Connectivity – remote learning, visitor access to wifi / charging – immersed experience.
3	24.	Landscape destruction – Airport is poor planning, Airbnb, building heights, obscuring DOC reserve to the east
2, 4	25.	Lungs of the town: providing for open spaces – preservation of open spaces for community use – pressure to use this for other things
1, 3	26.	Current planning provisions are inadequate.
2, 4	27.	Mobile home dump station creates congestion
4	28.	Transport – wayfinding is confusing, access off the state highway is dangerous, campervans get lost
3	29.	The mana whenua isn't well represented. 15 documented sites are in the are of interest/focus. (evidence from the 1879 Smith-Nairn Commission) International tourists want to hear it.

In attendance:

Edward Guy, Rationale Ltd (Facilitator)

Mayor Graham Smith

Karl Russell, Aoraki Environmental Consultancy (AEC).

Michael McMillan, Aoraki Environmental Consultancy (AEC).

Jacqui de Buyzer, Twizel Community Board Chair

Tanya Coles

Christine Joubert

Sarah Aronsen

Biel Vitero

Matt Baylis

Ian Guthrie

Rob Young

Jo Johnstone

Anne Munro, Mackenzie District Councillor

James Leslie, Mackenzie District Deputy Mayor

Stuart Barwood, Mackenzie District Councillor

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Emily Bradbury, Mackenzie District Councillor Suzette van Aswegen, Chief Executive, MDC

Tim Harty, General Manager Operations, MDC

Ann Rodgers, Planning Manager, MDC

Aaron Hakkaart, Planning Team Leader, MDC

Chris Clarke, Communications Manager, MDC

Suzanne Blyth, Planner, MDC

Rachael Willox, Planner, MDC

Jimmy Sygrove, Rationale Ltd

Tim Church, Boffa Miskell Ltd

Liz Whyte, Incite Ltd

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Planning and Regulations Committee Meeting Agenda 11 August 2020 **DEPARTMENT NAME** Tekapo / Takapō Spatial Plan Identifying who we are and creating a place with people at the centre, that connects our community with our natural environment and heritage INVESTMENT LOGIC MAP **PROBLEM BENEFIT RESPONSE** The absence of a Enhancing & protecting cultural identity environmental, cultural & means the local mana whenua values. heritage story and 25% Intervention nn% mana whenua values **KPI 1: Community Survey** remain untold, **KPI 2: Cultural visibility** failing to inform & **KPI 3: Biodiversity** educate all. (35%) Improving the town centre Takapō lacks a heart experience for locals, with a clear purpose, visitors & business. creating an ad hoc & 25% poorly organised Intervention town centre, where nn% **KPI 1: Visitation** people don't mix & KPI 2: Dwell time **KPI 3: Economic output** spend time with **KPI 4: Surveys** each other. (25%) Improved transport A disjointed & experience for all modes confusing transport & users. network, with 20% conflicts between Intervention users, leads to safety KPI 1: Walking & cycling nn% concerns, increased KPI 2: Access **KPI 3: Safety** car use & a poor KPI 4: Urban harm reduction experience. (20%) Improved community Failure to address cohesion & liveability housing availability 30% & affordability for KPI 1: % of permanent workers, impacts on residents

Investor: Ann Rodgers - Mackenzie District Council Facilitator: Edward Guy

Accredited Facilitator: Commenced

community balance

& business viability.

(20%)

Version no: Initial Workshop: 10/07/2020 Last modified by: Edward Guy 31/07/2020

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KPI 2: Housing availability /

affordability

KPI 3: Commuting

KPI 4: School Roll



Tekapo / Takapō ILM

Identifying who we are and creating a place with people at the centre, that connects our community with our natural environment and heritage

ILM Problem	Item	Issues
3	1.	Transport connectivity for all modes – means we use our cars more.
3	2.	State Highway and river severance
3	3.	Heavy freight movements through town – impacts on safety and amenity – servicing towns beyond Takapō
2, 3	4.	Remains a rest/food stop for travellers
1, 2	5.	Dwell time: one-night travellers, activity focussed
2, 4	6.	Zoning – lots of zones and complexity – doesn't fit together well. The district plan is far too permissive and no longer fit for purpose.
1, 4	7.	Growth in tourism: high growth has distorted the social fabric
4	8.	Schools – role fluctuates as kids come and go (48-32 this year)
4	9.	Airbnb
4	10.	Housing affordability – based on returns, hard for people to afford to buy here. Lots of residents have dual use Airbnb in their homes.
2	11.	Provision of green spaces, playgrounds – not provided for in developments
4	12.	Zoning: commercial accommodation is permitted in residential zones and vice versa – negative effects (noise, community, overcrowding, community fabric)
4	13.	Worker accommodation: staff retention, older houses, health, cost, lack of availability
3, 4	14.	Work force would prefer to live here and not own a car
1, 4	15.	COVID19 - Takapō is reliant on tourism (50% or jobs) how do we diversify? (astronomy campus)
1	16.	Cultural narrative
3	17.	Domestic tourists bypass the town in peak season
1, 3	18.	Environment could be used as a dispersal method if there was better wayfinding, Instagram tickers
2	19.	Commercial capacity – diversity of retail space

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2, 4	20.	Tourist experience has been eroded by over-visitation, and over- commercialisation – better management required, sense of confusion
1	21.	The mana whenua and cultural story is not told.
2	22.	The town centre is poorly organised – commercial builds are not integrated with each other
1, 2	23.	Communication with Council – missed conversations
2	24.	Town centre doesn't have a heart, it's not connected with the environment
1, 2	25.	Protecting the lake - noise / isolation
2, 3	26.	FIT / Freedom campers – providing good arrangements
3	27.	Litter management – messy bins, waste, recovery centre is open for 10hrs a week.
2	28.	Zoning to meet the needs of the community – location and zoning
2, 3	29.	Infrastructure constraints – we need sustainable infrastructure. Wastewater discharge / disposal is an issue (glacial moraine). Slower vehicles.
4	30.	Inadequate capacity of residential zoned land
4	31.	Investment in hotels to centralise concentration.
2, 4	32.	Lack of community infrastructure

In attendance:

Edward Guy, Rationale Ltd (Facilitator)

Mayor Graham Smith

Steve Howes, Tekapo Community Board Chair

Karl Russell, Aoraki Environmental Consultancy (AEC)

Michael McMillan, Aoraki Environmental Consultancy (AEC)

Penny Wilson

Angie Taylor

Andy Scrase

Simon Waymouth

Jamie Wansborough

Isaac Ryall

Michael Speck

Campbell Wheeler

Andrew Simpson

Alan Gilmore

Wilma van den Bosch

Andrew McDonald

Quinton Hall

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Gavin Loxton

Joshua Binns

Anton Wilke

Jason Jeffries

Richard Shaw

Anne Munro, Mackenzie District Councillor

Stuart Barwood, Mackenzie District Councillor

James Leslie, Mackenzie District Deputy Mayor

Matt Murphy, Mackenzie District Councillor

Suzette van Aswegen, Chief Executive, MDC

Tim Harty, General Manager Operations, MDC

Ann Rodgers, Planning Manager, MDC

Aaron Hakkaart, Planning Team Leader, MDC

Chris Clarke, Communications Manager, MDC

Geoff Horler, 3 Waters Manager, MDC

Scott McKenzie, Roading Manager, MDC

Phil Mackay, Recovery Manager, MDC

Melissa McMullan, Planner, MDC

Charlotte Borrell, Community Facilities and Services Officer, MDC

Mark Samways, Property and Commercial Manager, MDC

Cathy Matheson, Planning Administration Officer, MDC

Rachael Willox, Planner, MDC

Jimmy Sygrove, Rationale Ltd

Tim Church, Boffa Miskell Ltd

Liz White, Incite Ltd

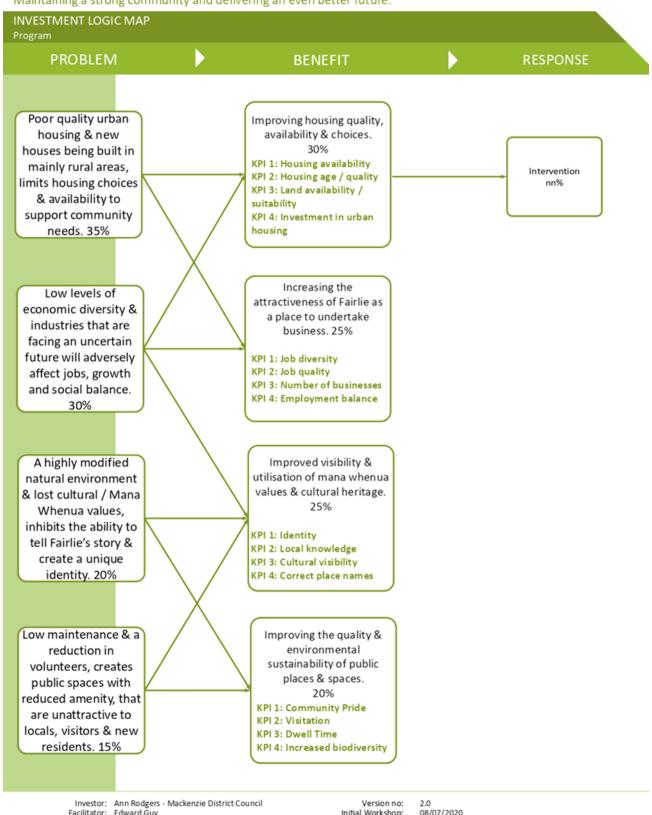
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Mackenzie District Council

Fairlie Spatial Plan

Accredited Facilitator: Commenced

Maintaining a strong community and delivering an even better future.



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Last modified by:

Template version:

Edward Guy 17/07/2020



Fairlie Spatial Plan ILM

Maintaining a strong community and delivering an even better future

ILM Problem	Item	Issues
4	1.	Community organisation numbers are declining: ageing population, people are busy and commuting. Did have 30 organisations, now seven or so.
4	2.	The community facility is too big, too confusing to book, underutilised and expensive to rent.
4	3.	Is the community hall being used as cost recovery (20% user charges funded)
1, 4	4.	Flat population growth and an ageing population – families might return, we have changed as a community
1	5.	No minimum rural lot size
2	6.	Freshwater management direction from govt – concern it will limit future of farming because of impact on productivity, water availability, jobs.
2	7.	Our economy isn't diverse and we don't produce enough high value products
2	8.	Tourism is vulnerable to shocks and had a fall after COVID – we are the overflow for Tekapo accommodation, not a sustainable business, migrants paying rent is hard
3	9.	We don't understand what we aspire to be
1	10.	Rental properties are limited.
1	11.	Airbnb has had a massive effect on housing availability
1	12.	Sections are not available, limited in the township, A&P show bought the school road land
1	13.	The whole town is flood prone land, making development is difficult. South west spread is the way to go.
1, 2	14.	Development isn't occurring because there's no demand
1	15.	Housing stock is old and of low quality
2, 3	16.	Sustainability – environmental processes – push for quality products for higher return – we are focussed on quantity vs quality
3	17.	Communication with council – lwi communication
3	18.	Environment – indigenous biodiversity is in a bad / modified state

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3	19.	Mana whenua - Our whakapapa has been denied to us. We want to ensure what footprints we have left we can show to our children.
1	20.	Rural residential is impacting community as population moves further out of town. Less time, more travel, don't come to town.
1, 3	21.	Rural residential development impacts the availability of productive land, increases the nitrate load on the land / catchments – does this put pressure on the farmers. Is this exacerbating the problem.
4	22.	Bins on the main streets are disgusting – recycling is an issue – unattractive
4	23.	How do we get people to stop – is parking an issue? Are we open for business?
4	24.	Main road is dangerous for pedestrians – 50km speed is unsafe as we become busier – state highway
4	25.	We could take a lot more care in our town centre – more social spaces, community spaces.
2, 4	26.	We don't promote our town – what's good about Fairlie? Who's doing it?
4	27.	Connection with our key features and positive attributes are lacking. Opua Gorge is amazing but the journey there is no good. Lake Opua. Walkways etc.
4	28.	Maintenance of our key tracks and trails is reliant on volunteer labour.
4	29.	There is no recognition of mana whenua cultural history or story
2, 4	30.	Need to make it clear what the community has to offer young people – youth are told we need to go to uni. There are opportunities here and we don't make it attractive.

In attendance:

Edward Guy, Rationale Ltd (Facilitator)

Graham Smith, Mackenzie District Mayor

Les Blacklock, Fairlie Community Board Chair

Karl Russell, Aoraki Environmental Consultancy (AEC).

Michael McMillan, Aoraki Environmental Consultancy (AEC).

Anne Thomson

Lisa North

Kevin O'Neill

Jason Reid

Connor Potter

Eliza Pudney

Franz Lieber

Jackie Donald

Andrew Mcdonald

Peter Bell

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Kathryn Lett Annette Stanley Nicola Blowey

Anne Munro, Mackenzie District Councillor Stuart Barwood, Mackenzie District Councillor Murray Cox, Mackenzie District Councillor Suzette van Aswegen, Chief Executive, MDC

Tim Harty, General Manager Operations, MDC

Ann Rodgers, Planning Manager, MDC

Aaron Hakkaart, Planning Team Leader, MDC

Chris Clarke, Communications Manager, MDC

Geoff Horler, 3 Waters Manager, MDC

Scott Mckenzie, Roading Manager, MDC

Phil Mackay, Recovery Manager, MDC

Charlotte Borrell, Community Facilities and Services Officer, MDC

Mark Samways, Property and Commercial Manager, MDC

Cathy Matheson, Planning Administration Officer, MDC

Rachael Willox, Planner, MDC

Jimmy Sygrove, Rationale Ltd

Tim Church, Boffa Miskell Ltd

Liz Whyte, Incite Ltd

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